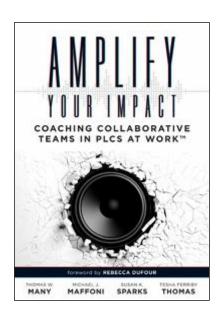
Amplify Your Impact Workshop

Day 1 Slides





Amplify Your Impact

Coaching Collaborative Teams in PLCs at Work



Welcome!



- Please introduce yourself to your tablemates.
- Share something good or new you have recently experienced.



2

Norms

- Be present.
- Be considerate.
- Be open.



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

Handout

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The Goal for This Session

Build shared knowledge about, and a rationale for, coaching collaborative teams in a professional learning community.



Outcomes

- Examine the current research, evidence, and thinking around the practices that support coaching and collaboration.
- Understand how coaching collaborative teams can amplify the impact of these teams to improve teachers' instructional practice and increase levels of learning for adults and students.



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

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Outcomes

- Understand how to intentionally shift from coaching individuals to coaching collaborative teams based on a framework that combines the cornerstone concepts of clarity, feedback, and support.
- Engage in activities, simulations, and conversations to develop and apply the tools, processes, and products associated with coaching collaborative teams in a PLC at Work.



Outcomes

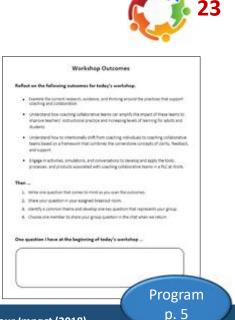
 Develop a plan of action for your next steps toward coaching collaborative teams.

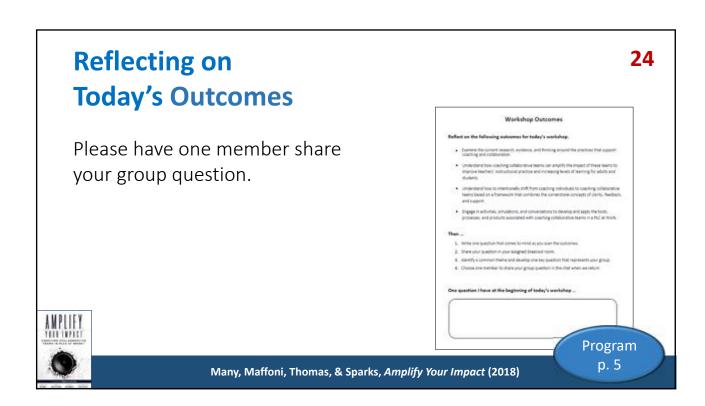


Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

Reflecting on Today's Outcomes

- 1. Write one question that comes to mind as you scan the outcomes.
- 2. Share your question with the others at your table.
- 3. Identify a common theme and come up with one key question that represents your group.
- 4. Choose one member to share your group question with the large group.







Connector



With your hippo partner, discuss the following question (three minutes):

How would you describe a high-functioning professional learning community?



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Professional Learning Community

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"A PLC is composed of collaborative teams whose members work interdependently to achieve common goals for which members are mutually accountable."



—DuFour, DuFour, Eaker, Many, & Mattos, Learning by Doing (2016), p. 12

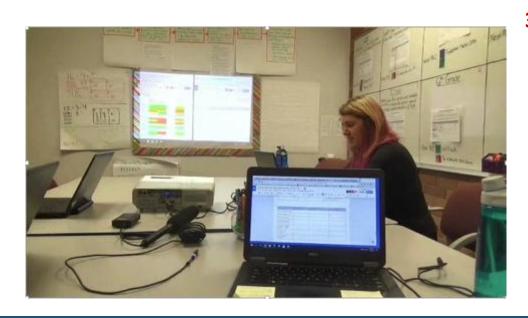


As you watch the team meeting video, what evidence do you see of a high-functioning professional learning community?



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Three Big Ideas of a PLC



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Big Idea 1: Focus on Learning

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We accept learning as the fundamental purpose of our school and therefore are willing to examine all practices in light of their impact on learning.



Big Idea 2: Collaborative Culture

We are committed to working together to achieve our collective purpose. We cultivate a collaborative culture through the development of high-performing teams.



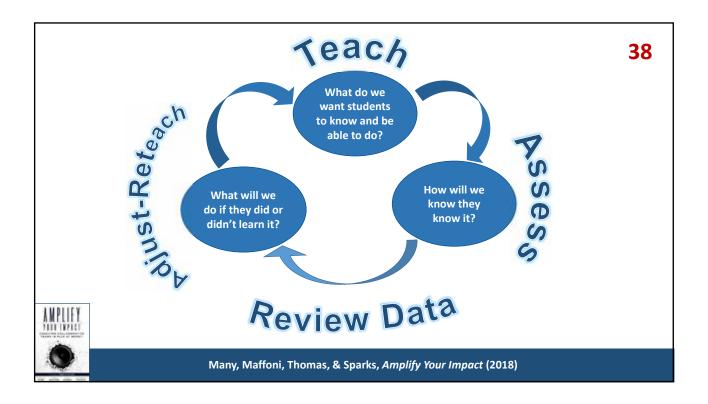
Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

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Big Idea 3: Results Orientation

We assess our effectiveness on the basis of results rather than intentions. Individuals, teams, and schools seek relevant data and information and use that information to promote continuous improvement.





"A lot of schools think they're doing PLCs and are happy holding meetings, but the work teachers are doing in these meetings does not impact student achievement and thus it cannot be characterized as the work of professional learning communities."



—Clifton, in Many & Sparks, "Focus: A State or Condition Permitting Clear Perception and Understanding." *TEPSA News* (May/June 2015)

40

PLC Lite vs. PLC Right

"Unfortunately, 'PLC lite' is the most accurate way to describe the current state of professional learning communities around the country."

> —Reeves & DuFour, "The Futility of PLC Lite," Phi Delta Kappan 97(6), pp. 69–71



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

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PLC Lite vs. PLC Right

"Unfortunately, 'PLC lite' is the most accurate way to describe the current state of professional learning communities around the country."

> —Reeves & DuFour, "The Futility of PLC Lite," Phi Delta Kappan 97(6), pp. 69–71



- Partner A speaks for one minute about what you see in PLC lite while Partner B listens carefully without responding, either verbally or nonverbally.
- Partner B speaks for one minute about what you see in PLC right while Partner B listens carefully without responding, either verbally or nonverbally.



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

PLC Lite vs. PLC Right: What Do You See?

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PLC Lite Schools

- Primarily remedial programming
- Chief source of data is summative.
- Data is used to identify non-proficient students.
- District identifies priority standards and creates pacing guides and assessments.
- Focus is covering the curriculum.
- The textbook represents the guaranteed and viable curriculum.

PLC Right Schools

- Primarily intervention programming
- Chief source of data is formative.
- Data is used to improve instruction.
- Teams identify priority targets and create pacing guides and assessments.
- Focus is mastering the standards.
- The standards describe the guaranteed and viable curriculum.

Program

p. 7



- Partner B speaks for one minute about what you hear in PLC lite while Partner A listens carefully without responding, either verbally or nonverbally.
- Partner A speaks for one minute about what you hear in PLC right while Partner B listens carefully without responding, either verbally or nonverbally.

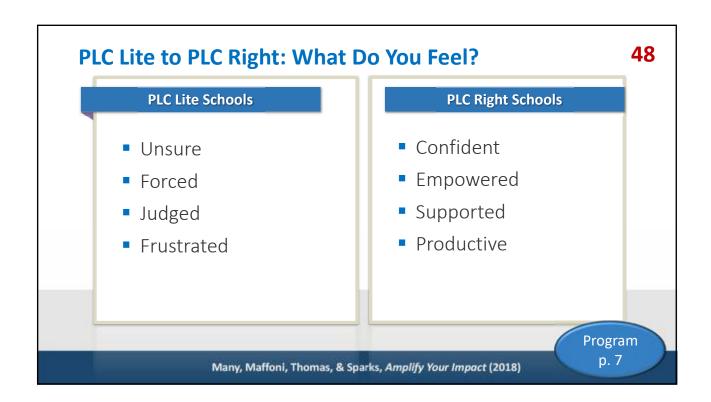


Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

46 PLC Lite vs. PLC Right: What Do You Hear? **PLC Lite Schools PLC Right Schools** • "The PLC process is what we do." • "The PLC process is who we are." • "We did PLCs a couple years ago." • "We are a PLC all of the time." • "I'm going to my PLC meeting." • "I'm going to my team meeting." • "These are my kids in my room." • "These are our kids in our school." • "Our goal is to create buy-in." • "Our goal is to create ownership." • "Alignment and accountability are "Engagement and responsibility our primary goals." are our primary goals." Program p. 7 Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

- Partner A speaks for one minute about what you feel in PLC lite while Partner B listens carefully without responding, either verbally or nonverbally.
- Partner B speaks for one minute about what you feel in PLC right while Partner B listens carefully without responding, either verbally or nonverbally.





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PLC Lite vs. PLC Right

"Educators rename their traditional faculty or department meetings as PLC meetings, engage in book studies that result in no action, or devote collaborative time to topics that have no effect on student achievement—all in the name of the PLC process. These activities fail to embrace the central tenets of the PLC process and won't lead to higher levels of learning for students or adults."

AMPLIEY

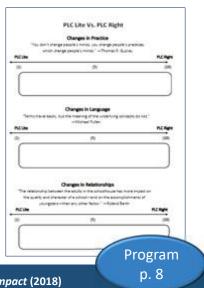
—Reeves & DuFour, "The Futility of PLC Lite," Phi Delta Kappan, 97(6), 69–71

Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

PLC Lite vs. PLC Right

What changes do you see are needed in your team's practice, language, and relationships?

Using the handout as a note catcher, reflect on the current reality of the PLC process at your school.





PLC Lite to PLC Right

Our experience has shown the most efficient way to move from PLC lite to PLC right is by coaching teams.



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

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Combining Collaboration and Coaching

"We have great success when coaches work with individuals, but we go farther faster when we work with teams."

—Delehant, cited in Killian & Harrison, *Taking the Lead: New Roles* for *Teachers and School-Based Coaches* (2017), p. 170



Combining Collaboration and Coaching

At your table, please number off by four.



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

Take eight minutes to read your assigned article and identify three key points.

- 1: "Coaching 2.0: Shift the Focus to Coaching Collaborative Teams"
- 2: "Sails and Anchors: Realign Coaching Roles and Resources to Promote Collaboration"
- 3: "Making the Case for Coaching Collaborative Teams"
- 4: "Coaching Collaborative Teams in a PLC"



Article Jigsaw

Read your article and highlight three things that resonate.

Gather with other participants who read the same article.

Discuss your three key points.

 How do your colleagues' ideas add to your understanding?



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Article Jigsaw

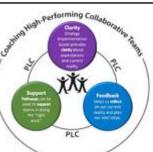
Return to your table.

Share a brief summary with your table.

Identify the three key ideas in your article.

• Spend no more than two to three minutes per article.





Why Coach Collaborative Teams in a PLC?

Support for Coaching and Collaboration



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

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Coaching and Collaboration

Coaching has been acknowledged as an effective strategy for improving teacher effectiveness.



In a meta-analysis of 60 studies of coaching, researchers found "the quality of teachers' instruction improves by as much as—or more than—the difference between a novice and a teacher with five to ten years of experience."

-Kraft & Blazar, Taking Teacher Coaching to Scale (2018)



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

Coaching and Collaboration

Likewise, collaboration is widely accepted as one of the most effective strategies for improving teaching and learning.



"... [R]esearch suggests that in those schools where teachers' instruction improves, teachers of varying expertise work collaboratively toward a set of common goals."

—Kane & Rosenquist, "Making the Most of Instructional Coaches," Phi Delta Kappan 99(7) (April 2018), 21–25





Coaching Collaborative Teams

Coached teams are more effective than uncoached teams, and schools go further, faster when the primary goal is to help collaborative teams, rather than individual teachers, improve their professional practice.



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

64

Coaching Collaborative Teams

"We do not advocate coaching individual teachers or collaborative teams; we advocate coaching for individual teachers and collaborative teams."

> —Many, Maffoni, Sparks, & Thomas, Amplify Your Impact (2018), p. 7



Coaching Collaborative Teams Three reasons to support coaching collaborative teams:

- 1. Coaching provides teams within a PLC with the missing link between learning and doing.
- 2. Coaching allows collaborative teams to develop higher levels of precision around their PLC practice.
- 3. The resources necessary to support coaching collaborative teams are well within the reach of every school.



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

Professional Development	Training Outcomes % participants who demonstrate knowledge, demonstrate new skills in a training setting, and use new skills in a classroom setting			
Development Elements	Knowledge Level	Skill Level	Transfer to Classroom Practice	
Student of theory and discussion	10%	5%	0%	
Demonstrations plus theory and discussion	30%	30%	0%	
Practice and feedback plus theory, discussion, and demonstration	60%	60%	5%	
Coaching plus theory, discussion, demonstration, practice, and feedback	95%	95%	95%	

—Joyce & Showers, Student Achievement Though Staff Development (2002)

"Since [Joyce & Showers'] initial study in 1980, subsequent studies have consistently found that teachers' implementation of new learning rises dramatically when peer coaching sessions occur."

 Killion & Harrison, Taking the Lead: New Roles for Teachers and School-Based Coaches (2017)



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

68

What do you call research that is consistent over an extended period of time?

It is called the truth!



Coaching collaborative teams is different than coaching individual teachers. *Coaches don't have to be experts in a content area to help teams* work through the PLC process.



(Bailey & Jakicic, Make It Happen: Coaching With the Four Critical Questions of PLCs at Work, 2019)

Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

70

"The role of coach may be performed by a range of personnel, including administrators, master teachers, curriculum designers, external experts, and other classroom teachers."

—Kraft & Blazar, Taking Teacher Coaching to Scale (2018)



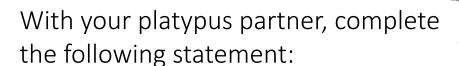
Can Principals Be Coaches?

"After studying coaching for two decades on three different continents, our unequivocal answer is yes ... sort of. Nevertheless, we believe school leaders can embrace a coaching approach as part of their leadership repertoire."



—Knight, van Nieuwerburgh, & Campbell, "Can Principals Be Coaches?" Principal Connections (Winter 2018)

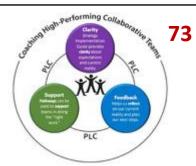
Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)



Intentionally coaching collaborative teams makes sense because ...



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A Comparison: Coaching Individual Teachers and Coaching Teams



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

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Coaching Collaborative Teams

"In contrast to traditional coaching models, teamorientated coaching is *learning centric*, grounded in collaborative team structures, and supported with a proven model of school improvement (the PLC process)."



—Many, Maffoni, Sparks, & Thomas, *Amplify Your Impact* (2018), p. 21

Coaching Individual Teachers	Coaching Teacher Teams 81
Perpetuates working in isolation	Encourages working collaboratively
Limits access to resources and expertise	Expands access to resources and expertise
Tends to focus on teachers' deficits	Aims to build on collaborative team's assets
Can be based on perception to measure growth	Uses assessment results to measure growth
Teachers choose goals based on interest	Teams choose goals based on the PLC process
Promotes individual improvement	Promotes collective improvement
Is more resource and cost intensive	Is more resource and cost efficient

Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

Coaching Collaborative Teams

We are convinced that coaching collaborative teams around improving their PLC practices will have a greater impact than coaching individual teachers around a discrete set of instructional strategies.

The rationale for this shift in focus is simple: If coaching individual teachers is good, coaching collaborative teams is better.

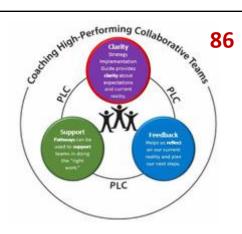


Framework for Coaching Collaborative Teams

The Cornerstones of Clarity, Feedback, and Support



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)



Clarity

Strategy Implementation Guide (SIG) for Coaching Collaborative Teams in a PLC



Clarity

Before teachers can benefit from the power of collaboration, they must understand what it takes to fully implement the PLC process.

As Mike Schmoker says, "Clarity precedes competence."



—Schmoker, "Learning Community at the Crossroads," Phi Delta Kappan 86(1) (Sept. 2004), 84–88

Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

88

"The impact of PLCs on student achievement is significant and sustained—that is, if, and it's a big if, PLCs are implemented deeply, well, and over a long period of time."

—Reeves, Inspiring Creativity and Innovation in K–12 (2015), p. 51



90

Collaboration and Student Learning

"Schools with strong professional learning communities were four times more likely to be improving academically than schools with weaker professional communities. We can no longer afford to be innocent of the fact that collaboration improves performance."



—Lewis, cited in Schmoker, "Tipping Point: From Feckless Reform to Substantive Instructional Improvement," *Phi Delta Kappan 85*(6) (February 2004), 424–432

Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

Importance of Being Clear

"Being clear about what is really important [loose and tight] in your school ... is essential because individuals and organizations move toward that which they are clearest about. It is very difficult for leaders to lead in the creation of that which they cannot describe in some detail."



—Sparks, Leading for Results (2005), p. 148

	Collaboration	Guaranteed and Viable	Monitoring Learning	Using Assessment Results	Systemic Process of Intervention & Extension	Student & Teacher Learning and Results	91
Impact From Lack of Clarity	_	Guaranteed and Viable	Monitoring Learning	Using Assessment Results	Systemic Process of Intervention & Extension	Confusion	
	Collaboration	\$5 - 15	Monitoring Learning	Using Assessment Results	Systemic Process of Intervention & Extension	Variance	Copyright Micha Maffoni, 41 North Consultir May not be copied duplicated withou written permission
	Collaboration	Guaranteed and Viable	-	Using Assessment Results	Systemic Process of Intervention & Extension	Uncertainty	
	Collaboration	Guaranteed and Viable	Monitoring Learning		Systemic Process of Intervention & Extension	Arbitrary	
	Collaboration	Guaranteed and Viable	Monitoring Learning	Using Assessment Results		Sporadic	

Defining a Strategy Implementation Guide

93

A strategy implementation guide describes an agreed-upon standard of best practice. The SIG defines in detail what teachers must do to fully implement the PLC process in the district, at the school, and on the teams.



"By establishing a third point of reference with both exemplars and examples of the teachers' own results, the conversation becomes one of analysis and objective evaluation of the results, not a judgment of the person."



—Wellman, Learning Focused Supervision: Navigating Difficult Conversations (2009)

Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

Defining a SIG

95

<u>Strategy</u> acknowledges that the PLC process is our choice for an overarching strategy that will serve as the basis of a school-improvement plan.

<u>Implementation</u> describes the process coaches and teams engage in to create the conditions for high-performing collaborative teams.

<u>Guide</u> conveys how coaches will use the document to provide feedback to collaborative teams.



"When districts or schools create a SIG, they get crystal clear on the conditions necessary for implementing the PLC process."

> —Many, Maffoni, Sparks, & Thomas, Amplify Your Impact (2018), p. 65



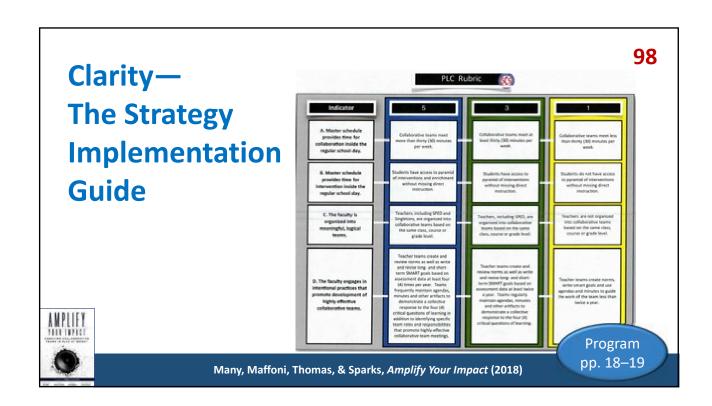
Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

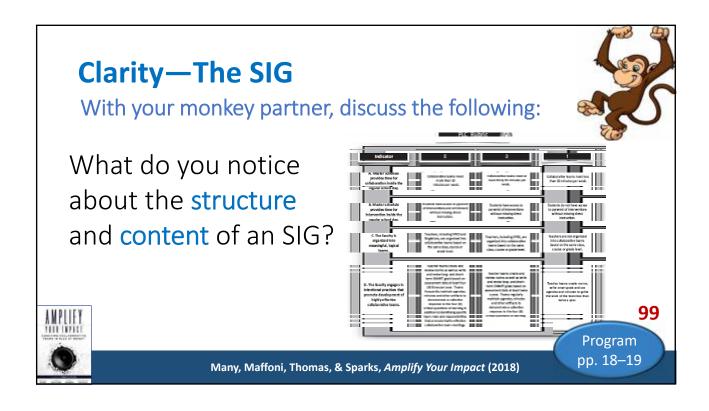
97

"The power of the SIG is not only in its initial creation and agreed-upon components, but also in its use for reflection. The intent is that it not be used for evaluation; rather, it should be used as a means for providing feedback to increase the quality of [a team's collaboration]."



—Lisa Guzzardo Asaro, in Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018), p. 53





Structure of the SIG

Anchor Statements and Descriptors



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

Anchor Statements

101

- Describe the ideal or desired state for each PLC essential prerequisite. These do not change from year to year.
- They should reflect a fully successful implementation of each essential prerequisite in the PLC process.

Anchor Statement	Beyond Proficient	Proficient	Below Proficient



Prerequisite Conditions of PLCs

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- 1. Educators work in collaborative teams rather than working in isolation.
- 2. Collaborative teams implement a guaranteed and viable curriculum, unit by unit.
- 3. Collaborative teams monitor student learning through an ongoing assessment process that includes frequent, team-developed common formative assessments.
- 4. Educators use the result of common assessments to:
 - Improve individual practice.
 - Build the team's capacity to achieve its goals.
 - Intervene and enrich on behalf of students.
- 5. The school provides a systematic process for intervention and extension.

Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)



Strategy Implementation Guide

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Each anchor statement describes what it would look, sound, and feel like if a team had fully implemented that prerequisite condition of the PLC process.

Anchor statements are BHAG that create an aspirational vision of what habits of practice might be present on a team.



Descriptors

- Are the learning progressions that define the team actions required to move toward the goal set in the anchor statement?
- Are they adjusted each year? They build on increasingly higher levels of complexity and sophistication from one year to the next.

Anchor Statement	Beyond Proficient	Proficient	Below Proficient
	—		



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

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Strategy Implementation Guide

Descriptors are linked to each anchor statement and serve as a guide—a learning progression, if you will—to guide teams working to attain the highest level of implementation for each prerequisite condition of the PLC process. Those who coach collaborative teams use the SIG to provide teams with consistent feedback about their progress.

AMPLIEY

Strategy Implementation Guide: Card Sort

1. Working with your tablemates, arrange the cards into five rows of four cards each.



- 2. Each row should:
 - a. Align with one prerequisite of a PLC.
 - b. Start with an anchor statement.
 - c. Arrange the three descriptors in order.
- 3. Check your strategy implementation guide with the other groups and make any changes you need to make before we reconvene to check our work.

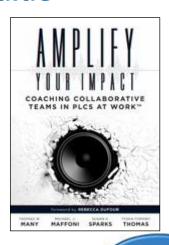
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Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

Strategy Implementation Guide

You can also find the sample SIG you used in your breakout on pages 59 and 60 in your copy of Amplify Your Impact.



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

Program pp. 20-21



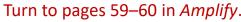
"The SIG provides coaches with an agreed-upon standard of best PLC practice, and, when using a SIG, they can readily identify potential improvement areas and provide the kind of support teams need to become high-performing collaborative teams."



—Many, Maffoni, Sparks, & Thomas, *Amplify Your Impact* (2018), p. 49

Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

Providing Feedback to Teams



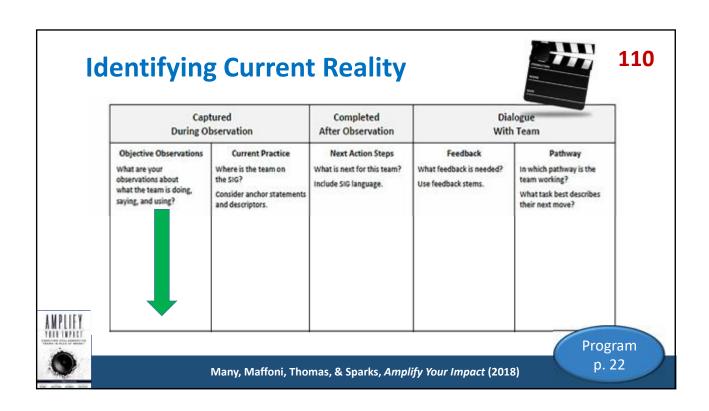


Let's rewatch the video of the team we saw earlier this morning.

As you watch, your task is to make general observations about what the team is doing, saying, and using.



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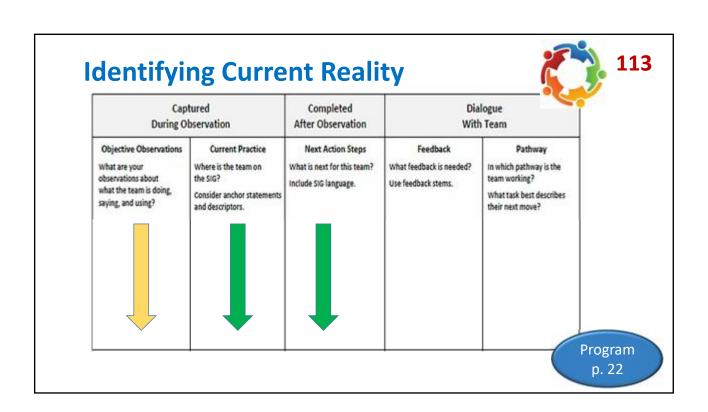


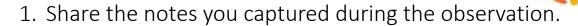


Clarity: Strategy Implementation Guide

- Which SIG row best fits the work of this team?
- Would you consider them light, right, or tight in that row?
- What next step(s) would you recommend?



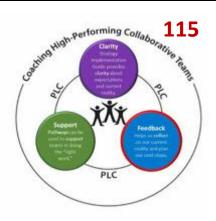




- 2. As a team, reach consensus on:
 - The anchor or prerequisite condition that was the team meeting's focus
 - What descriptor best names the team's current reality
 - What descriptor you see as their next step



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)



Feedback

Four Guiding Principles for Collaborative Teams



Feedback Myth Buster: Providing Feedback Is Easy

"It seems there is plenty of support for the value of feedback, but less agreement around exactly what constitutes an effective model. The one element common in all the research is the belief that feedback is essential to improving performance."



—Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018), p. 69

Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

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Feedback: Collaborative Teams

"Grounding feedback in data gathered from an agreed-upon standard of best practice (the SIG) increases the likelihood teachers will respond to the feedback positively."

—Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018), p. 69



Feedback: Four Guiding Principles for Collaborative Teams

 "In the absence of feedback based on an agreed-on standard, teams will continue to rely on their own perceptions of what effective teaming looks, sounds, and feels like."

Many, Maffoni, Thomas, & Sparks,Amplify Your Impact (2018), pp. 70



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

Feedback: Four Guiding Principles for Collaborative Teams

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2. "All teams have the opportunity to improve, but, without feedback, teams will continue to 'do the best they can' given their current level of training and practice."



—Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018), pp. 70

Feedback: Four Guiding Principles for Collaborative Teams

3. "As teams become more collaborative, their perception about feedback shifts from compliance to commitment, from alignment to engagement."



—Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018), pp. 71

Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

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Feedback: Four Guiding Principles for Collaborative Teams

4. "As leaders, when communicating, coaching, developing others, giving feedback, or making decisions, we need to be crystal clear on our judgments and our observations—and which is which."



—Eikenberry, "Are You Observing or Judging?" Leadership & Learning with Kevin Eikenberry (2012)

"In order for feedback to be an effective component of the team coaching process, districts, schools, and teams must commit to ongoing observation and monitoring of teams."

—Many, Maffoni, Thomas, & Sparks, *Amplify Your Impact* (2018), p. 71

Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

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"Feedback is data based on something that has already happened, so a combination of feedback and coaching is critical; without both, teams stagnate at various stages of PLC implementation."

> —Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018), p. 71

"The kind of feedback that collaborative teams require will evolve over time."

—Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018), p. 71

Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

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Feedback

What differences do you notice in the three types of feedback in the next two slides?



Three Feedback Examples—Coach to Team What are the differences?

- "During your meetings, your team sometimes veers off topic.
 Establishing norms, keeping them visible, and consistently referring to them throughout meetings will help with this."
- "Your team has established norms and roles that you revisit and apply in every collaborative team meeting. How might developing collective commitments keep your team accountable and on track?"
- "Your team uses protocols extensively to keep your conversations focused on students. What are your thoughts on how you will bring new teammates onboard next year with this practice?"

Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

Three Feedback Examples—Coach to Team 127 What are the differences?

- "Your team has done a great job identifying the essential standards you expect students to master. The next step is to develop and administer common assessments so you can begin to compare which classroom teaching practices are more effective for your students."
- "As a team, you have identified essential standards for the last unit. Moving forward, how might establishing prerequisite skills benefit students so you can frontload them for success?"
- "As a team, you have collaboratively identified the learning targets and proficiency levels for this unit. What are your thoughts on how you will vertically align them with other grade levels?"

Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

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Feedback: Three Stances

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—Adapted from Lipton & Wellman, 2001, cited in *Amplify Your Impact*, p. 72

Feedback: Consultant

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"In this role, the coach must wear the hat of the expert and operate in the role of consultant to help teams. The coach's feedback takes on a more directive tone as the coach may provide specific next steps [task feedback]."

Feedback: Collaborator

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"As a collaborator, the coach partners with the team to co-think, co-create, brainstorm, problem solve, or engage in inquiry thinking (conversational feedback)."

—Many, Maffoni, Thomas, & Sparks, *Amplify Your Impact* (2018), p. 74

Feedback: Coach of Reflective Thinking

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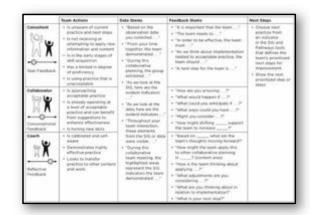


"A coach of reflective feedback provides teams with ongoing opportunities for reflective feedback. A coach should choose this latter role as often as possible; it is this stance that most deeply supports the team's development and thinking."

Feedback—Decision Points

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How can this feedback tool help guide you?



(Amplify Your Impact, p. 77)

Program p. 24

Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)



- Keeping in mind the prerequisite you chose and the descriptor that best describes their work, craft feedback that will help move the team toward their next step.
- Which stance seems most appropriate for this team?



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As you craft your feedback for the team, consider: 134

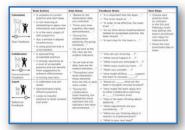


Strategy Implementation Guide

- What objective evidence can you capture using the descriptors from the SIG?
- What descriptor from the SIG best defines current practice?

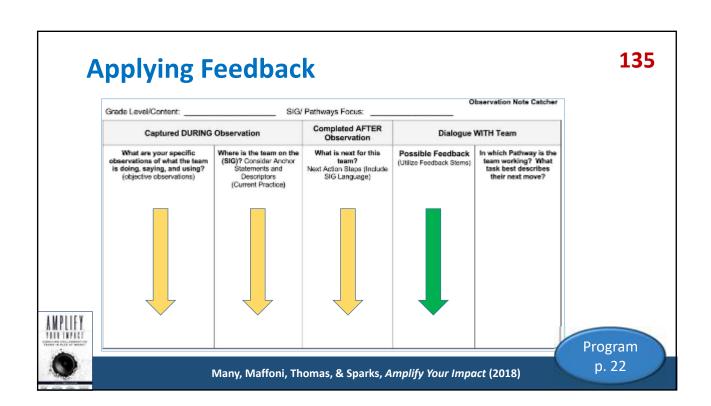


• What descriptor from the SIG might be a solid next step?



Feedback Guidance Tool

- What feedback stance is most appropriate?
- What precise language from the SIG can be folded into your feedback?

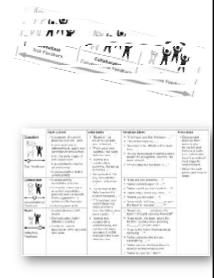


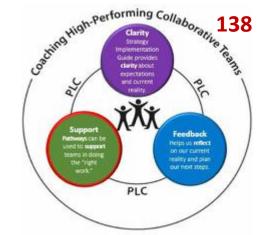
Feedback for Coaching Collaborative Teams

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in a PLC

- Fosters clarity and promotes collective action:
 Effective feedback helps teams determine next steps and encourages the creation of action plans to improve learning.
- Reduces variability between and among classrooms:
 Teachers recognize that when they improve their PLC practices, teaching and learning improve as well.
- Diminishes feelings of vulnerability: The team, not individuals, receives feedback.
- Allows teams to calibrate their practice: Teams calibrate their understanding of a high-functioning, collaborative team.





Support

Pathways for Coaching Collaborative Teams



Support

"Until doing the right work becomes the norm, giving educators time to collaborate will not impact student achievement."

 Rebecca DuFour, "The Right Work of Collaborative Teams in a PLC at Work," Presentation at PLC at Work Institutes (2018)



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

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Support

Two separate studies showed higher student achievement levels when teachers focused PLC time on the analysis of student work and instructional practices compared to PLCs where teachers did not engage in these conversations.



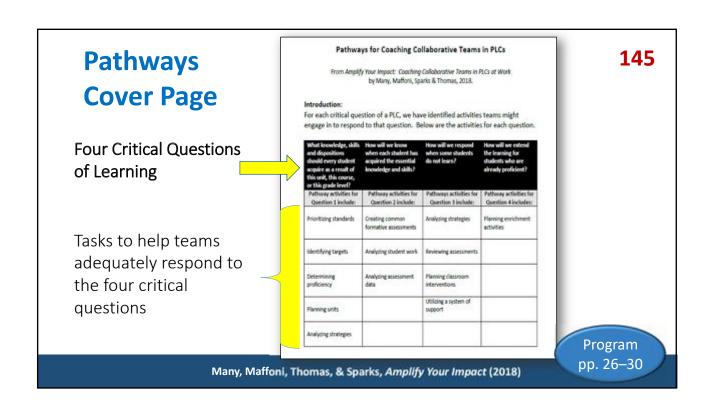
(Supovitz, "Developing Communities of Instructional Practice," *Teachers College Board*, 2002; Supovitz & Christman, "Developing Communities of Instructional Practice: Lessons From Cincinnati and Philadelphia," *CPRE Policy Briefs*, 2003)

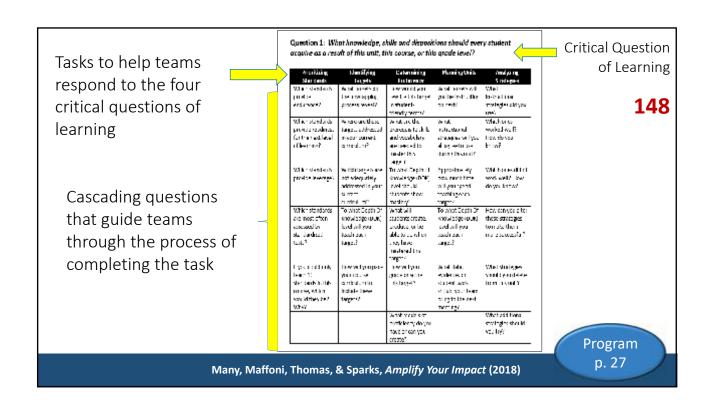
Support

"Helping collaborative teams perform at a high level requires recognition of the fact that adults, like students, learn at different rates. For leaders of PLCs, this means that some teams will require more, and different, additional time and support in order to continually improve the quality of their collaborative efforts."



—Eaker & Dillard, "Why Collaborate? Because It Enhances Student Learning," AllThingsPLC Magazine (Fall 2017)





Keeping Teams Focused on the Four Critical Questions of a PLC

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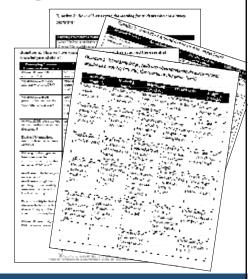
- The Pathways for Coaching Collaborative Teams were developed to help teams maintain their focus on the four critical questions of a PLC.
- Each pathway provides guiding questions that help teams collaboratively respond to the four critical questions.



Support: Pathways for Coaching Teams

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- Teams and coaches choose their path according to their place in the instructional unit.
- Schools can write their own pathways to build shared knowledge and develop common language.



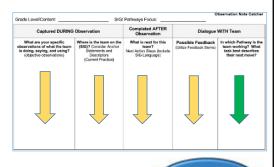


Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

Support: Pathways for Coaching Teams

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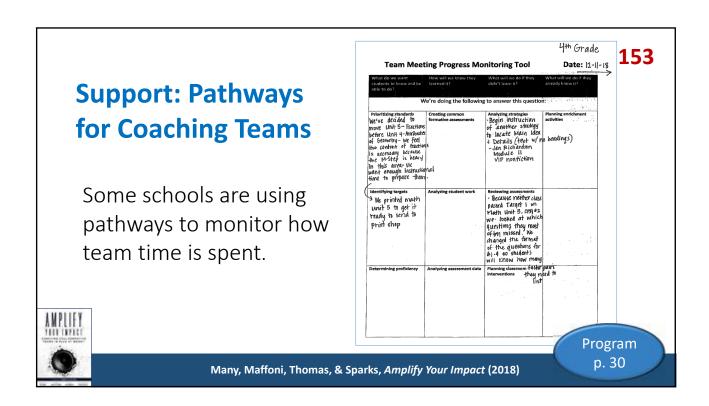
- Think back to the team in the video.
- In which critical question (pathway) did their discussion lie?
- Which pathways could guide them to deeper conversation?



AMPLIFY

Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

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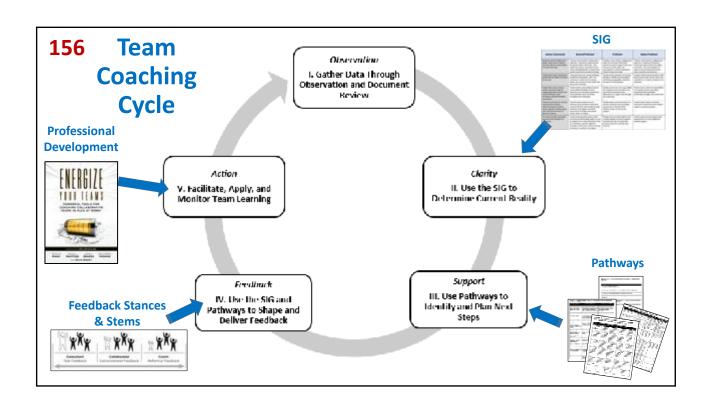
Support

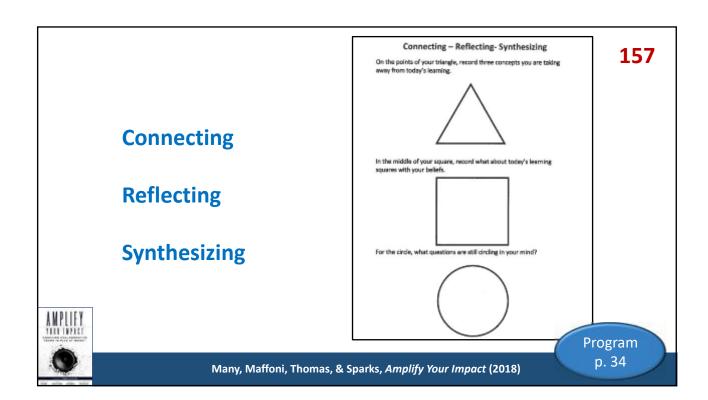


With your turtle partner, discuss the following:

- How does your organization provide collaborative teams with support for doing the "right work"?
- What could you add based on what you learned today?







Outcomes Review



Examine the current research, evidence, and thinking around the practices that support coaching and collaboration.



Understand how coaching collaborative teams can amplify the impact of these teams on improving teachers' instructional practice and increase levels of learning for adults and students.



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

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Outcomes Review



Understand how to intentionally shift from coaching individuals to coaching collaborative teams based on a framework that combines the cornerstone concepts of clarity, feedback, and support.



Engage in activities, simulations, and conversations to develop and apply the tools, processes, and products associated with coaching collaborative teams in a PLC at Work.



Many, Maffoni, Thomas, & Sparks, Amplify Your Impact (2018)

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Outcomes

 Develop a plan of action for your next steps toward coaching teams.



Thank You!

To schedule professional development at your site, contact Solution Tree at 800.733.6786.

